

# Solutions Northeast Missouri Rural Telephone Company

Northeast Missouri Rural Telephone Company

Volume 18 Issue 1 www.nemr.net January 2015

### **INSIDE THIS ISSUE**

Front Page-NEMR Home Page, Higher Speeds, Happy New Year, TV Changes, \$20 Bill Credit

Page 2-NEMR Information, Happy New Year, Find Your Phone Number, Credit Card Info, 811, RelayMO, localsolution, Directory Changes

Page 3- CPNI, Tech Tip, TV Tips-Free HBO, Cinemax & Showtime Weekend

Page 4-Do Not Call, Recipe, FRS Scholarship



Find us on Facebook

## Check out our new home page www.nemr.net



It has a lot of valuable information for your internet, television and telephone services!

- How to Videos
- Remote Control Instructions
- Troubleshooting Guides
- Email Instructions
- Weather
- Directory
- NEMR Newsletter
- News and Agriculture Links
  - and a whole lot more!!

### CELEBRATE THE NEW YEAR WITH HIGHER INTERNET SPEEDS

#### TIMES CHANGE AND SO DO INTERNET SPEEDS

Aren't you about due for an upgrade? After all, you're probably using the Internet a whole lot more now than you did in years past. Plus today's online applications simply require more speed.

### For only \$35.95/month, you can enjoy our 3 Mbps High Speed Internet.\*

- Up to 15 Mbps\* Download Speed is available
- Up to 10 Mbps\* Upload Speed is available

\*Service availability and Internet speed will depend on location. All prices subject to change. Contact us for complete details.



660-874-4111 • www.nemr.net 718 S West St; Green City, MO 63545 Cornerstone Group © 2014



**Speed over to your phone now.**Call 660-874-4111 for an Internet upgrade.

### Happy New Year!

# NEMR ADDS NEW CHANNEL 17 "GRIT" - WHO 13 COMES OFF

NEMR TV is happy to announce the addition of a new channel 17 called "GRIT". GRIT carries a line up of old western movies and popular shows from the past. We think you will really enjoy it! For more information about GRIT, go to their website at GRITtv.com.

NEMR TV has finished up it's negotiations with the major network outlets such as ABC, CBS, FOX, and NBC. These negotiations take place every three years. The affiliate owners have once again raised their rates enormously to NEMR in a negotiation process that boils down to "take it or leave it" for NEMR. At some point, NEMR has to make hard choices as it tries to contain the cost of the out of control content rates for our customers. With this in mind, NEMR was not able to come to an agreement with "WHO" NBC out of Des Moines, Iowa. NEMR will still carry the NBC stations from Quincy and Kansas City. Thank you.



# Get a \$20 credit on your February bill!

Sign up for auto pay and paperless today!
Call 660-874-4111 or go to www.nemr.net

#### Visit Us

718 S West St. PO Box 98 Green City, MO 63545

#### **Contact Us**

660-874-4111 www.nemr.net helpmail@nemr.net

### **Office Hours**

Monday-Friday 8:00 am to 4:30 pm

### **Payment Information**

- Payments are due on the 21st of each month.
- Account balances 692-4724 are considered past due after the 21st and will be subject to late fees.
- Payments made after the due date may show on the next month's bill. Please deduct as needed.
- · ACH and automatic credit card payments are available. This allows your bill to be automatically paid on the 10th of the month.
- Payment drop-box is located at the front of the business office at 718 S West St., Green City. PLEASE DO NOT LEAVE CASH IN THE DROP-BOX.

### **Board of Directors**

District 1/2	Rick Kent
District 3	Ron Morlan
District 4	Hubert Pfeiffer
District 5	Jim Kigar
District 6	Mark Grgurich
District 7	Dennis Fechtling
District 1/8	Shane Bradshaw
District 9	Scott Aylward
District 10	Kenneth Hauk, Jr.
District 11	Junior Bertram

Jim Sherburne, CEO



**NEMR Telecom** offices will be closed January 1st, 2015 to observe the New Year holiday.

### Find Your Phone Number

Two telephone numbers are hidden in this month's newsletter. If you find your number, call our office.

DIRECTORY CHANGES DO NOT COUNT.

660-874-4111

NEMR Telecom accepts Mastercard, Visa and Discover. Call the office or go online to pay by credit or debit card. 660-874-4111 or www.nemr.net









Know what's **below**. Call before you dig.



Find it online at...



### Directory Changes

Crop Production	
Services (CPS)	328-6211
Rader, Richie	328-6282
Pigg, Lori	344-2229
Bowman, Shawn &	
Dusty	344-2237
Harvey, H L	355-4433
Cooprider, Dakota	355-4539
Knight, J	355-4631
Getman, Kimberly	465-2319
Blake, Jessica	465-8560
Moran, Tyrel &	
Natalie	488-5127
Findling Steve & Penny	488-5880
Rogers, Kyle	488-6544
Curtis, Donald	488-6864
Douglas, Amadee	766-2245
Windy, Kyle & Nicole	766-2313
Crop Production	
Services (CPS)	766-2325
Davis, Juanita	766-2390
Parsons, Craig	766-2395
Coffman, Zelpha	766-2422
Eitel, Ray & Pam	766-2686
Galleger, Genie &	
Robert	857-4416
Johnson, Robert &	
Tricia	857-4475
Templeton, Scott A	866-2327
Quillin, Robert &	
Shannon	866-2455
McCabe, Doreen	874-4102
Claybrook, Edward 874-4262	
Castle Tire and	0.5.4.4550
Auto Repair	874-4770
Lendosky, David	874-5040
Hunolt, Chris	883-5705
Kretzmer, E	883-5714
Ferber, Rachel Mae	883-5845
O'Dell, Derric & Maura	933-4712
Skinner, Robert	945-3011
Holt, Cody & Ashley	945-3902
Scott, Leah	945-3970
McCloud, Antoinette &	047 2006
Gary	947-2896
Miller, D	947-3183
Campbell, Kathy	947-3692
Woodard, Jim & Joyce	947-3757
Demory, B. Ferguson, April	947-3761
CELUISON ADELL	947-3858
Jarvis, Francis	947-3859
Jarvis, Francis Thomas, Betty A	947-3859
Jarvis, Francis Thomas, Betty A Faidley, Allan & Barbara	
	94/-3859

### A Note Regarding Your Private Account **Information (CPNI) From NEMR Telecom**



We honor the privacy of our customer's account information, to protect the type of information discussed below. At the same time, however, there are instances that the information regarding your specific account may provide us with an opportunity to make you aware of new service offerings or service packages that you may find useful. In order for us

to determine which customers may benefit most from our new services and packages, we plan to use information about the services you purchase from us. This information is referred to as Customer Proprietary Network Information (CPNI). You can, however, tell us not to use your information as outlined below.

CPNI includes information about the quantity, technical configuration, type, destination, location, and amount of use of a telecommunications service to which you subscribe (i.e., your local or longdistance telephone service), and information contained in your bills, such as the length of your phone calls and services that you purchase, such as call waiting. CPNI data will be used only by NEMR to provide telecommunications-related services. This DATA WILL NOT BE SHARED by NEMR with any other company or entity, except as necessary and required to provide the service(s) to which you are already subscribed, or unless we are legally compelled to share the information with an outside party, such as a law enforcement agency.

Please note that you have a right under federal law to tell us that you do not want us to use your CPNI data, and we will honor your wishes. To restrict the use of your CPNI data, you must call the business office at (660) 874-4111 during regular business hours or email us at admin@nemr.net, or notify us in person at 718 S West St, Green City, MO to request that we not utilize your CPNI data.

Above all, please note that when you tell us not to use your CPNI, that denial will not affect the provision of any services by NEMR to which you subscribe. We will contact you no less than every 24 months in order to provide this notice again to remind you of your options. Your approval or denial of approval for the use of CPNI, however, will remain valid until you revoke or limit that approval or denial.

**ATTENTION**: Select Vu and Prime Tier Customers

FREE HBO/CINEMAX WEEKEND January 9-12, 2015 Starting on Channel 400





## **TECH TIP**

### How to Clear Your Browser's Cache (Part 3 of 4)

Your Internet browser's cache stores various information from web pages you visit. Occasionally, the cache can prevent you from seeing updated content, or cause functional problems. 866-2253 Luckily, you can fix many browser problems by simply clearing your cache. See the sections below to clear the cache in your particular browser. If you are unsure of what browser you are currently using, visit whatbrowser.org to find out.

### Safari

Step 1: Click on the gear in the upper right hand corner and click on reset safari.



Step 2: Select Remove all website data at the very bottom. Check or uncheck any other items you want to reset. Click on the Reset button.



Step 3: Your computer will work for a moment, and then the process will be complete. You've successfully cleared Safari cache!

#### **Next Month:**

How to Clear Cache from Mozilla Foxfire!



**ATTENTION**: Select Vu and Prime Tier Customers

FREE SHOWTIME WEEKEND January 9-11, 2015 Starting on Channel 375



### DO-NOT-CALL NOTIFICATION

The Federal Communication Commission (FCC) and Federal Trade Commission (FTC) are now sharing responsibility for enforcing the National Do-Not-Call list. The FCC now requires all telecommunications carriers that provide Local Exchange Service to notify their subscribers of their rights as they relate to the Do-Not-Call rules. You have the right to give or revoke an objection to receiving telephone solicitations. To register or revoke your registration, please call 1-888-382-1222 (TTY 1-866-290-4236) or via the Internet at www.donotcall.gov.

The national registry prevents telephone solicitations made for commercial purposes only, and will not prevent telephone solicitations made by a taxexempt nonprofit organization, for example, for charitable or political purposes. Also, the registry will not prevent calls from companies with whom you may have an established business relationship.



The FCC has defined and established business relationship as one in which the consumer has

"a prior or existing relationship" with a company that is formed voluntarily through communications between the company and the consumer on the basis of a purchase or transaction regarding products or services within eighteen (18) months immediately preceding a telephone solicitation, and which has not been previously terminated by either the consumer or the company. Such an established business relationship also exists on the basis of a consumer inquiry regarding a company's products or services within three (3) months immediately preceding the date of a telephone solicitaion and which has not been previously terminated by either the consumer or the company.

### Greek Potato Skins

Ingredients: 3 medium potatoes, scrubbed olive oil 4 ounces feta cheese, crumbled 1 1/2 teaspoons oregano 1/2 teaspoon basil 1/4 teaspoon rosemary 1/2 teaspoon garlic salt



### Directions:

- 1. Heat oven 400°, prick the potatoes and bake 1 hour or until done.
- 2. Cool potatoes slightly, cut in half, lengthwise and scoop out the pulp leaving a 1/4" shell (reserve pulp for another use) Cut skins in half lengthwise again and then cut in half crosswise (you'll have 32 pieces) Brush skins generously with with oil.
- 3. Bake 5 minutes.
- 4. Combine the remaining ingredients and top the skins with the cheese mixture.
- 5. Drizzle with a little oil and broil for 2-3 minutes until cheese is bubbly.

# HAPPY 2015!!!

### ATTENTION HIGH SCHOOL SENIORS

NEMR Telecom is pleased to announce our continued participation in the Foundation for Rural Services (FRS) Scholarship Program. FRS will be awarding one \$2500 scholarship to a qualifying senior selected from participating telephone companies and co-ops in Missouri, Louisiana and Arkansas. Several good applications were received last year and your chances of receiving this scholarship are very good.

The FRS was established in 1994 with its mission being to promote and enhance the quality of life in rural America with education being one of its main focuses.

FRS is an affiliate of the National Telephone Cooperative Association (NTCA), an Arlington, VA based trade organization of independent telephone companies and co-ops from across the country.

To be eligible you must meet all the following criteria:

- 1. Be a graduating high school senior.
- 2. Receive your local telephone service from NEMR Telecom.
- 3. Be enrolled (next year) in an accredited two-year or four-year college, university or vocational technical school.
- 4. Have at least a C grade point average.
- 5. Submit completed application with essay.
- 6. Express an interest to work in a rural community following graduation.
- 7. Be sponsored by NEMR Telecom.



Applications are available through your high school counselor, from our business office or at FRS's web site, www. frs.org. Should a student from our service area be selected to receive one of the 30 scholarships (\$2,000 each), we will contribute an additional \$500 to the scholarship, bringing the total one-time scholarship award to \$2,500.

Your completed application should be sent directly to our business office and must be received by us no later than February 17th. Applications received after that date will not be accepted. If you have any questions, please call our office at 874-4111 and ask for Tammy.

High school seniors, submit FRS Applications to: NEMR Telecom, ATTN: Tammy Childers, P. O. Box 98, Green City, MO 63545.